

If wood studs spacing is greater than what the product claimed, we recommend following solutions.

Solution 1. Contact us by doing the following to get a replacement:

1 Go to **Your Account**, then **Your Orders**



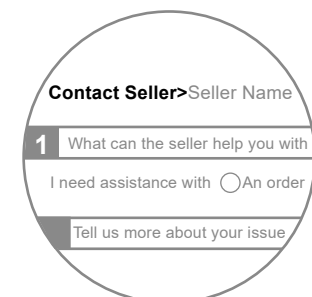
2 Find your order item



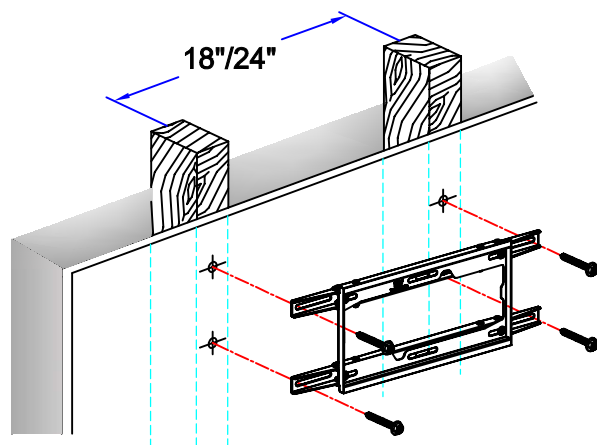
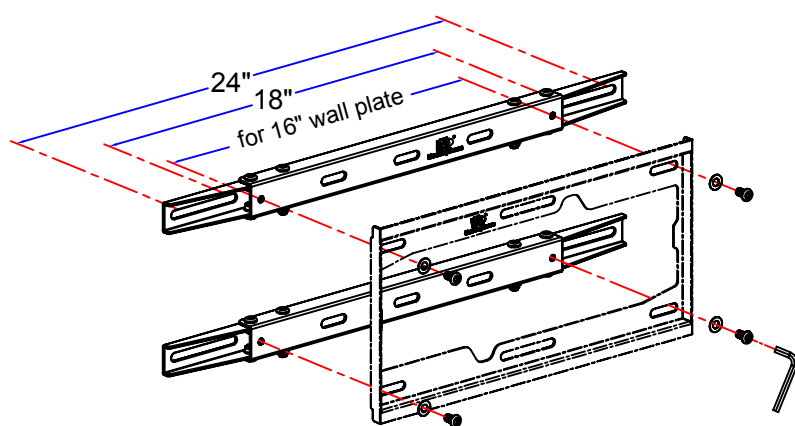
3 Click on **Contact Seller**



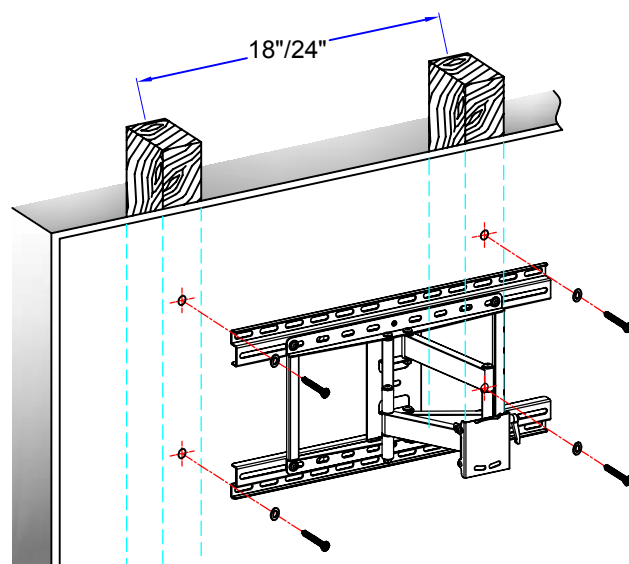
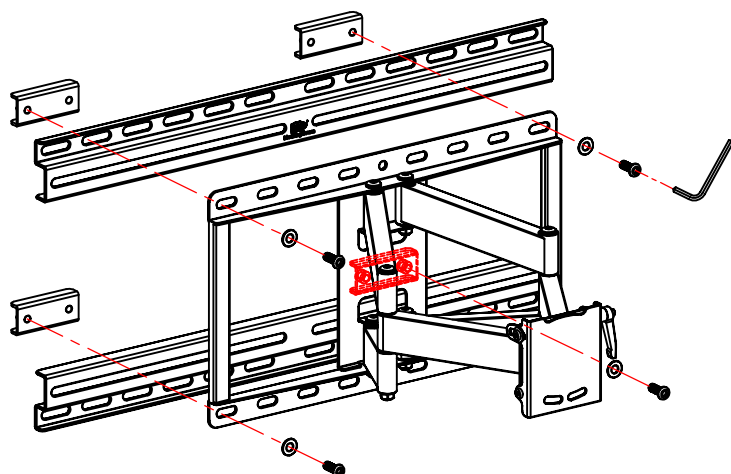
4 Give us your **Order ID & Address**



Solution 2. If studs spacing is from 18" to 24", add a 24" extension plate MD5231 (available on Amazon.com) to bridge up 18" to 24" wood studs.



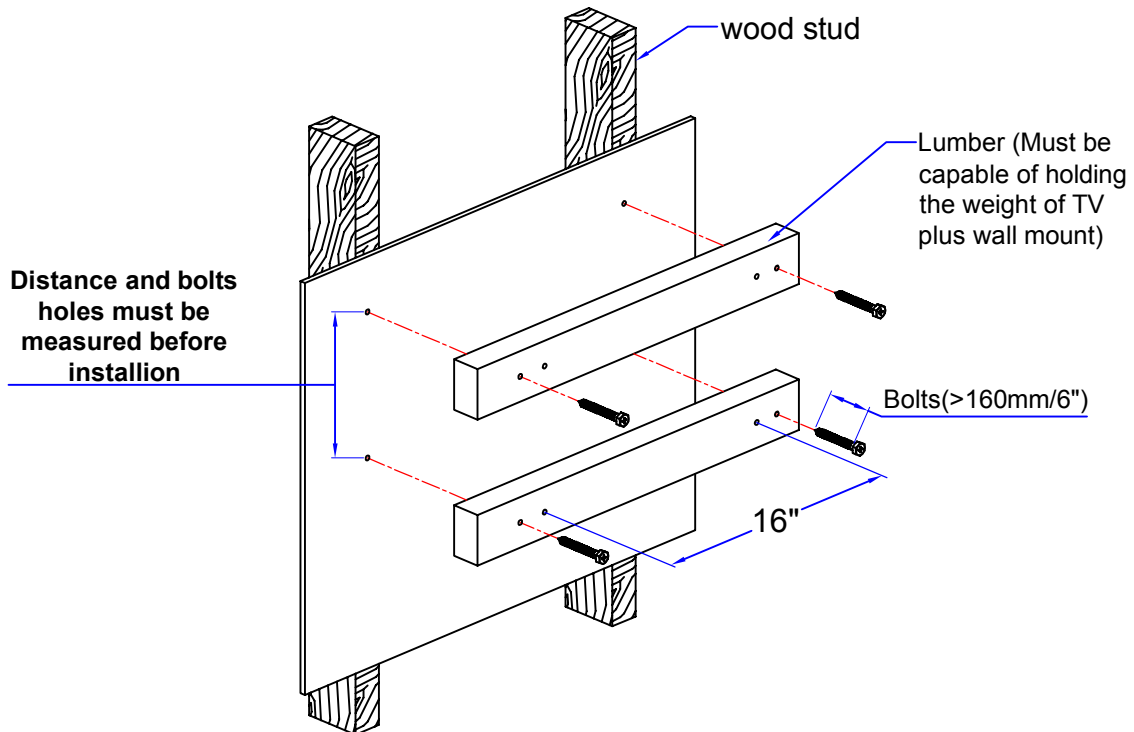
Solution 3. If studs spacing is over 16"(less than 24") or not in your desired position, apply 24" extension plate MD5232 (available on Amazon.com) to bridge up wood studs up to 24".



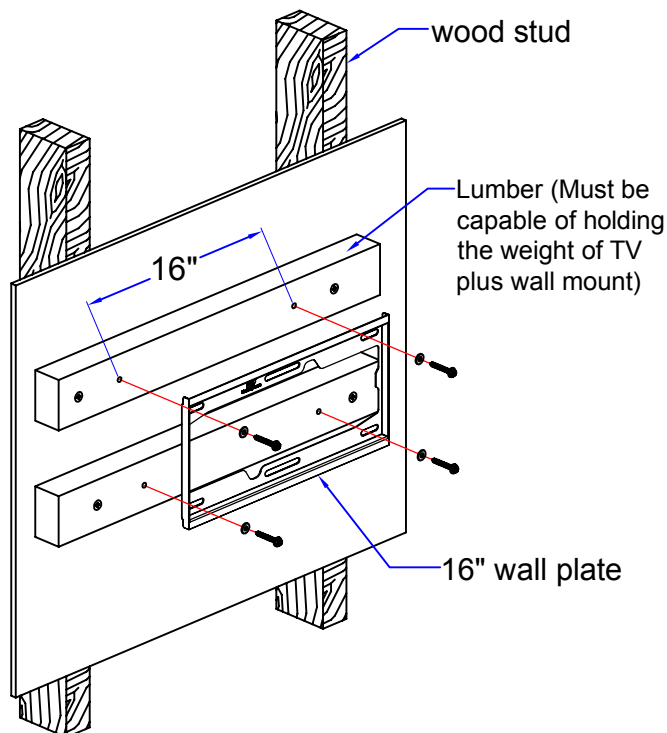
If wood studs spacing is greater than what the product claimed, we recommend following solutions.

Solution 4. Apply 2" x 4" plywood to cater your wood studs.

Step 1 Attach lumber (2" x 4") into the wood stud.



Step 2 Please locate your 16" wall plate at the position you desire then use bolts and washers (both provided in hardware bag) to attach 16" wall plate to installed lumber.



2" x 4" plywood is available in hardware store.